

iLearntodrive.co.uk

Terms and Conditions

0208 123 2899

1. You are required to be in possession of a valid driving licence. Any changes to the licence need to be told to your instructor.
2. Please ensure you bring your appointment card with you for each lesson. Your appointment card also acts as your receipt for blocks of lessons paid for and you will be required to sign for each lesson taken. If you require a company receipt then please contact the office. Note that company receipts will only be issued for money received by the office.
3. A minimum of 48 hours' notice is required to cancel a lesson and not be charged. You must inform your instructor you wish to cancel and NOT the school. Please inform instructors you are cancelling the lesson at a reasonable time of the day!
4. If you are late for a lesson then the lesson will still finish at the originally agreed time. No discount will be given nor will the time be extended or made up.
5. If you change your pick up or drop off point without sufficient notice it may not be possible to give you the full lesson duration however you will still be charged for the time booked.
6. Gift vouchers and block booking lessons should be started within 6 months of receipt.
7. Payment for Block Bookings should be paid in full prior to the lessons commencing. Payments can be made by cheque, cash, bank transfer to iLearn or by credit or debit card. Please note that cash paid to an instructor becomes the responsibility of both the pupil and instructor and not the school until such time as the school receives it.
8. Please pay your instructor at the beginning of each lesson. Credit will not be accepted under any circumstances. It is the responsibility of the pupil to ensure that they have sufficient funds to pay for their lessons.
9. The minimum fee for the use of the car is two full hour driving lessons for a local test centre. This covers the instructor driving you to the test, the use of the car on the test and then being driven home. We do not offer discounts on this price.
10. The instructor refuses the right of the use of their car for lessons or tests should the pupil be unfit to drive or in the instructors opinion under-prepared for the test.
11. We accept no responsibility for documents or to remind you when tests are due. Please ensure you have all the relevant documentation needed for the test you are going to take.
12. We take every care to ensure that when it comes to taking a test you will be with the same instructor and car. However from time to time it may be that we have to arrange an alternative due to circumstances such as mechanical breakdown or instructor unavailability or illness. Every effort will be made to minimise the disruption.
13. We are not responsible for changes to tests or cancellations made by the DSA.
14. No persons under 15 years of age will be allowed in the car during lessons. Other people may be allowed into the car on a lesson at the discretion of the instructor.